Fourth Platform Overview

The Fourth Platform streamlines your technology, so you can streamline your operations.

Our fully-integrated solutions make the complex simple, and free your managers from back-office admin. Powered by advanced analytics and unique demand forecasting algorithms, it also gives you a complete view of your entire business so you can make quicker, better decisions.

Demand Forecasting

Everything starts from an accurate forecast.

Whether you're trying to order the ingredients you need for your menu, or striking the right balance on the rota, demand forecasting ensures you have exactly what and who you need – when and where you need it.

Predictive algorithms sift through mountains of data to calculate a daily baseline by item, down to the 15-minute interval. Managers can overlay their own local knowledge so you get the most accurate forecast possible. After all, predictability means profitability.

Fourth

Workforce Management

Managers should be out of the back office and in the front of house, where they can help deliver outstanding guest experiences and engage with their teams. Our fully-integrated workforce management solution is designed to drastically reduce admin, so they can get there.

Hire, onboard, train, schedule, engage and retain the best talent with a solution that includes:

Applicant Tracking: Hire the best people quickly and easily using our flexible, digital processes that also help ensure compliance.

HR & Onboarding: Access all the information you need securely and in one place. Staff members also get easy-to-use mobile self-service to access their information, pay slips, book holiday and more.

Scheduling & Labour Forecasting: Schedule faster, improve accuracy and reduce costs using a unique demand forecast. Improve collaboration and simplify rota updates with mobile apps.

Payroll & Benefits: Ensure accuracy with a solution specifically built to support varying pay rates and hours, shift work, temporary staff, holiday pay, pensions auto-enrolment and more.

Employee Engagement: Improve communication and staff engagement across your entire estate through our secure mobile app, Fourth Engage.

Learn More

Inventory Management

Our mobile cloud-based purchasing, inventory management and recipe management software is fully integrated, and accessible through a single login. The centralised purchasing workflows, data management and reporting mean total transparency and compliance, increased revenues and lower costs.

Get what you need, when you need it. Our inventory management solution includes:

Recipe & Menu Engineering: Get the best from your chefs while cutting every penny of unnecessary expense.

Menu & Nutrition Publishing: Easily calculate nutritional and allergen information for all recipes. Instantly publish menu information to websites, apps, digital signage and more.

Purchasing: Get complete control of procurement and pay only for what you order and receive. Ease the entire ordering process by trading electronically, and ordering via a mobile app that shows stock on hand and the latest pricing.

Suggested Ordering: Help each site order the right products in the right quantities using a centrally-generated sales forecast to predict demand.

Smart Invoice Processing: Save money by automating the 3-way matching of invoices, electronic purchase orders and goods-received notes. Eliminate paper by receiving on mobile devices and using PDF invoicing.

Mobile Stock Counting: Count stock quickly and easily online or off. Staff can count what's in front of them, rather than what's on the sheet to eliminate re-keying data and errors.

Point of Sale Integration: Gain true insight into your entire estate while reducing costs and improving efficiency with full-system integration.

Learn More

Fully-Integrated Analytics

Fourth Analytics unlocks the operational data your business creates every day, giving you insight and visibility like never before. Smart, hospitality-specific dashboards show a single version of the truth, and highlight opportunities for improvement.

Our best-in-class, integrated analytics solution includes:

Workforce Analytics: Understand your workforce like never before with payroll dashboards, employee balanced scorecards, and labour and HR analytics. Employee Balanced Scorecards help you celebrate your stars and highlight opportunities for further training.

Purchasing & Inventory Analytics: Get insight into menu profitability, waste management, vendor performance, recipe composition, purchasing patterns and more.

POS & 3rd-Party Integration: Get a full understanding of your business, with all information from the Fourth Platform combined with POS and external data feeds in one place.

Bespoke Dashboards: Configure our ready-made dashboards to your needs right out of the box, or customise further as needed.

Learn More

Access Management, Collaboration, Tasks and Integrations

In addition to our workforce management, purchasing and inventory management, and analytics solutions, the Fourth Platform also provides:

Single-Sign On: Gain role-based access to all applications (including non-Fourth) with a single username and password.

Tasks & Notifications: Stay up-to-date on what's happening around the business and make sure nothing is missed with mobile-based to-do's and alerts.

Mobile Communication: Improve collaboration across the business with mobile tools.

3rd-Party Integrations: Reduce admin and errors, and deepen analytics through integrations with other technologies.

KEVIN MILLER

Senior Director of Culinary, TGI Fridays

"Implementing the Fourth solution has literally saved us hours. We did a project for one of our new restaurant openings. Typically this project would have taken about 80 hours to complete. With the Fourth solution, it took us less than an hour."

JAMES SHERRINGTON

CFO, Drake & Morgan

"The Fourth solution allows us to manage our business in a data-driven way. With the data we get from Fourth we're now able to make really informed decisions on what goes on the plate and what goes in the glass, and even what the plate and the glass look like. We're able to make those decisions from a very informed, costed basis."

PAUL OAKLEY

Finance Director, wagamama

"One database means employee data collected at the point of hiring is entered only once, and is seamlessly shared with scheduling and payroll, which saves time."

Contact us to see how we can help simplify your back-office operations and boost your efficiency and profitability.

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